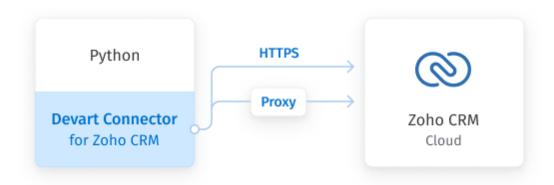
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1 Overview

Overview

Python Connector for Zoho CRM is a connectivity solution for accessing Zoho CRM from Python applications to read and update data. It fully implements the Python DB API 2.0 specification. The connector is distributed as a wheel package for Windows and Windows Server.



Standard SQL syntax

The connector fully supports the ANSI SQL standard and lets you execute SQL statements against your Zoho CRM data just like you would normally work with relational databases. Simple queries are directly converted to Zoho CRM API calls and executed on the Zoho CRM side.

Complex queries are transformed into simpler queries, which are then converted to Zoho CRM API calls. The embedded SQL engine then processes the results in the local cache and applies advanced SQL features from the original complex query.

Compatibility

- Python versions from 3.7 to 3.12
- SQLAlchemy
- pandas
- petl

Supported platforms

- Windows 32-bit and 64-bit
- Windows Server 32-bit and 64-bit

Note: For details on supported OS versions, check the compatibility page of your Python version.

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2 What's new

Python Connector for Zoho CRM 1.0

- Initial release of Python Connector for Zoho CRM
- Added support for Windows 32-bit and 64-bit
- Added support for Windows Server 32-bit and 64-bit

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3 Install the connector

Install the connector on Windows

- 1. Download the zip archive.
- 2. Extract the contents of the archive.
- 3. Open Command Prompt.
- 4. Verify that you have the pip package installer on your system using the py -m pip -- version command. If you don't have it, run the following command to install pip.

```
python -m ensurepip --upgrade
```

- 5. In Command Prompt, navigate to the directory that contains the extracted wheel packages.
- 6. Install the package:

• Windows 32-bit

```
pip install devart_zohocrm_connector-1.0.1-cp312-cp312-win32.whl
```

Windows 64-bit

```
pip install devart_zohocrm_connector-1.0.1-cp312-cp312-win_amd64.whl
```

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4 Using the module

Using the module

To retrieve data from a database:

1. Import the module.

```
import devart.zohocrm
```

- Connect to a database using the <u>connect()</u> module method and obtain a <u>connection</u> object:
 - If you have a refresh token:

• If you don't have a refresh token:

```
dict = zohocrm.signin(Domain="your_zoho_domain")
my_connection = devart.zohocrm.connect(
    Domain="your_zoho_domain",
    RefreshToken=dict["Refresh Token"]
)
```

3. Create a cursor object using the cursor() connection method.

```
my_cursor = my_connection.cursor()
```

4. Execute the SQL statement using the execute() cursor method.

```
my_cursor.execute("SELECT * FROM employees")
```

5. Retrieve the result set using one of the fetch*() cursor methods.

```
for row in my_cursor.fetchall():
    print(row)
```

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5 Connection parameters

Connection parameters

The following table lists Zoho CRM connection parameters you can use in the <u>connect()</u> module method.

Paramet er	Description
	The Zoho CRM domain URL. The possible values are:
	• crm.zoho.com
	• crm.zoho.eu
Domain	• crm.zoho.in
	• crm.zoho.au
	• crm.zoho.cn
	• crm.zoho.jp
RefreshTo	Your Zoho CRM refresh token.
ken	If you have a refresh token, pass it to this parameter. Otherwise, follow the
Kell	instructions in <u>Using the module</u> to obtain a refresh token.

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6 Connection pooling

Connection pooling

Connecting to a database server typically consists of several time-consuming steps.

Connection pooling can significantly improve the performance and scalability of an application by reducing the number of times that new database connections must be opened. This is particularly useful for applications that involve many connect/disconnect operations.

Connection pooling uses a cache of database connections, which enables an application to reuse a connection from a pool instead of opening a new connection when future requests to the database are required.

When you close a connection object using the close() method, the connection remains alive and is added to a pool. When a new connection object is created with the connect() method, the module returns an existing connection from the pool if the connection pooler hasn't detected the severed connection and marked it as invalid. A new connection will be established if the pool is empty or doesn't have a valid connection.

To enable connection pooling, set the value of the connection_pool.enabled module attribute to True. Additional options include connection_pool.min_size, connection_pool.max_size, connection_pool.lifetime, and connection_pool.validate. For more information about these attributes, see the connection pool class.

The following example sets the attributes for the default connection pool, which implicitly has the ID 0.

```
devart.zohocrm.connection_pool.min_size = 0
devart.zohocrm.connection_pool.max_size = 1000
devart.zohocrm.connection_pool.lifetime = 60000
devart.zohocrm.connection_pool.validate = True
devart.zohocrm.connection_pool.enabled = True
```

You can define several connection pools with different settings. To define settings for a connection pool with a particular ID, use the syntax connection_pool[pool_id: int], where pool_id is the ID of the pool. You can also pass the the PoolId connection string parameter to specify which connection pool will be used for a particular connection.

```
devart.zohocrm.connection_pool[42].max_size = 100
devart.zohocrm.connection_pool[42].lifetime = 120000
devart.zohocrm.connection_pool.enabled = True
```

my_connection = devart.zohocrm.connect("Domain=your_zoho_domain;RefreshToken Database connections belong to the same pool when they have identical parameters in the connection string. Two connections with different connection string parameters will be placed into separate pools with the same identifiers. The connector creates a separate pool when a new connection has the same pool ID as an existing pool but different connection parameters.

The connection_pool.enabled attribute is global. If pooling is enabled, all new connections will be pooled. Pooling can be disabled for a particular connection using the DisablePooling=True connection string parameter.

my_connection = devart.zohocrm.connect("Domain=your_zoho_domain;RefreshToken Database connections in a pool are validated every 30 seconds to ensure that a broken connection won't be returned from the pool when a connection object is constructed. Invalid connections are destroyed. The connection pooler also validates connections when they are added or released back into the pool (for example, when you call the connection.close() method).

If you set the validate attribute to True, connections will also be validated when they're drawn from the pool. In the event of a network issue, all connections to a database may become broken. Therefore, if a fatal error is detected in one connection from the pool, the pooler will validate all connections in the pool.

The pooler removes a connection from the pool after it's been idle for approximately 4 minutes. If no new connections are added to the pool during this time, it becomes empty to save the resources. If you set the min_size attribute to a non-zero value, the pool won't destroy all idle connections and become empty unless the remaining connections are marked as invalid.

The max_size pool attribute limits the number of connections that can be stored in a pool at the same time. When the maximum number of connections in a pool is reached, all future database connections will be destroyed once the connection object releases them.

You can limit the connection lifetime using the lifetime attribute. When a connection object is closed, and a database connection is returned to the pool, the creation time of the connection is compared with the current time, and the connection is destroyed if that timespan exceeds the lifetime value. This technique serves for load balancing.

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7 Data types

Data types

The following table describes the supported Zoho CRM data types and their mapping to the Python data types. The type codes returned in the <u>description</u> cursor attribute can be used in the <u>addtypecast()</u> cursor method.

Zoho CRM data type	Type code	Python data type
Boolean	3004	bool
Decision box	3004	bool
DateTime	3007	datetime.datetime
Date	3007	datetime.datetime
Time	3018	datetime.time
Decimal	3008	float
Percent	3008	float
Currency	3008	float
Number	3013	int
Lookup - Dropdown/Radio	3013	int
Auto Number	3013	int
Text	3017	str
String	3017	str
List	3017	str
KeyValue	3017	str
Collection	3017	str
File	3017	str
Name	3017	str
Email	3017	str

3017	str
	str
2017	- u
5017	str
3017	ou
3017	str
	3017 3017 3017 3017 3017 3017 3017 3017

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8 Class reference

8.1 Module class

Module class

The module class provides <u>methods</u>, <u>global properties</u>, <u>exceptions</u>, <u>constructors</u>, and <u>type</u> objects to be used by all connections created in the module.

- Methods
 - connect()
- Globals
 - apilevel
 - threadsafety
 - paramstyle
- Exceptions
 - Warning
 - Error
 - InterfaceError
 - DatabaseError
 - DataError
 - OperationalError
 - IntegrityError
 - InternalError
 - ProgrammingError
 - NotSupportedError
- Constructors
 - Date()
 - <u>Time()</u>
 - Timestamp()

- DateFromTicks()
- TimeFromTicks()
- TimestampFromTicks()
- Binary()
- Type objects
 - STRING
 - BINARY
 - NUMBER
 - DATETIME
 - ROWID
 - binary

Methods

connect(connection string|connection parameters)

Creates a new connection to the database.

Arguments

connection string

A string literal of form "parameter=value; parameter=value"

connection parameters

A sequence of named parameters

Connection parameters

For the full list of supported connection parameters, see Connection parameters.

Return value

Returns a connection object.

Code sample

Globals

apilevel

Indicates the DB API level supported by the module. Returns a string value "2.0".

threadsafety

Indicates the thread safety level of the module. Returns an integer value 2 that means that threads may share the module and connections.

paramstyle

Indicates the type of parameter marker formatting expected by the module. Returns a string value "named" that means that the module supports named style parameters, for example, ... WHERE name::name.

Exceptions

The module provides the following exceptions to make all error information available.

Warning

This exception is raised for important warnings like data truncations while inserting, etc.

The Warning exception is a subclass of the Python Exception class.

Error

This exception is the base class of all error exceptions. You can use it to catch all errors with a single except statement. The Error exception is a subclass of the Python Exception class.

InterfaceError

This exception is raised for errors that are related to the database interface rather than the database itself. The InterfaceError exception is a subclass of Error.

DatabaseError

This exception is raised for errors that are related to the database. The DatabaseError exception is a subclass of Error.

DataError

This exception is raised for errors caused by issues with the processed data like division by zero, numeric value out of range, etc. The DataError exception is a subclass of DatabaseError.

OperationalError

This exception is raised for errors that are related to the database operation and not necessarily under the control of the developer, for example, an unexpected disconnect occurs, the data source name isn't found, a transaction couldn't be processed, a memory allocation error occurred during processing, etc. The OperationalError exception is a subclass of DatabaseError.

IntegrityError

This exception raised when the relational integrity of the database is affected, for example, a foreign key check fails. The IntegrityError exception is a subclass of DatabaseError.

InternalError

This exception is raised when the database encounters an internal error, for example, the cursor isn't valid anymore, the transaction is out of sync, etc. The InternalError exception is a subclass of DatabaseError.

ProgrammingError

This exception is raised for programming errors, for example, table not found or already exists, syntax error in the SQL statement, wrong number of parameters specified, etc. The ProgrammingError exception is a subclass of DatabaseError.

NotSupportedError

This exception is raised when a method or database API isn't supported by the database, for example, requesting a rollback() on a connection that doesn't support transactions or has transactions turned off. The NotSupportedError exception is a subclass of DatabaseError.

The complete exception inheritance tree looks as follows. Exception

Warning

Error

InterfaceError

DatabaseError DataError OperationalError IntegrityError InternalError ProgrammingError NotSupportedError Constructors The module provides the following constructors for creating date/time objects. The created date/time objects are implemented as Python datetime module objects. Date(year, month, day) Creates an object that holds a date value. Arguments year month day Values of type int that specify the year, month, and day. Return value Returns a datetime.date object.

Time(hour, minute, second[, timezone])

Creates an object that holds a time value. Arguments hour minute Values of type int that specify hours and minutes. second An int value that specifies seconds or a float value that specifies seconds and microseconds. timezone (Optional) A value of type datetime.tzinfo that specifies a timezone. The value can be None. Return value Returns a datetime.time object. Timestamp(year, month, day[, hour[, minute[, second[, timezone]]]]) Creates an object that holds a timestamp value. Arguments year month day Values of type int that specify the year, month, and day. hour minute

(Optional) Values of type int that specify hours and minutes.

second

(Optional) An int value that specifies seconds or a float value that specifies seconds and microseconds.

timezone

(Optional) A value of type datetime.tzinfo that specifies a timezone. The value can be None.

Return value

Returns a datetime.datetime object.

DateFromTicks(ticks)

Creates an object that holds a date value from the given ticks value (the number of seconds since the Unix epoch). For more information, see the <u>time</u> module in the standard Python documentation.

Arguments

ticks

A value of type float that specifies number of seconds since the Unix epoch.

Return value

Returns a datetime.date object.

TimeFromTicks(ticks)

Creates an object that holds a time value from the given ticks value (number of seconds since the Unix epoch). For more information, see the <u>time</u> module in the standard Python documentation.

Arguments

ticks

A value of type float that specifies number of seconds since the Unix epoch.

Return value

Returns a datetime.time object.

TimestampFromTicks(ticks)

Creates an object that holds a timestamp value from the given ticks value (number of seconds since the Unix epoch). For more information, see the <u>time</u> module in the standard Python documentation.

Arguments

ticks

A value of type float that specifies number of seconds since the Unix epoch.

Return value

Returns a datetime.datetime object.

The module provides the following additional constructors.

Binary(value)

Creates an object that holds binary data.

Arguments

value

A value of type str, bytes, bytearray, array. array, or a binary object.

Return value

Returns a binary object.

Type objects

The module provides the following type objects to create mapping between the Zoho CRM database types and Python types. You can use these type objects as arguments for the addtypecast() cursor method to define a data type cast rule to use when fetching data from the cursor. They can also be used to determine the Python types of the result columns returned by the execute*() cursor methods.

STRING

This type object describes string-based columns in a database.

BINARY

This type object describes binary columns in a database.

NUMBER

This type object describes numeric columns in a database.

DATETIME

This type object describes date/time columns in a database.

ROWID

This type object describes the row ID column in a database.

Code sample

```
cursor.execute("select column1 from table1")
# check if the first column in the result set is string-based so that its va
if cursor.description[0].type_code in postgresql.STRING:
    # do something
```

The module provides the following additional type objects.

binary

This type object describes an object that holds binary data. By default, this type object is used to fetch BLOB-based columns from the <u>cursor</u>. You can also create a <u>binary</u> object using the <u>Binary()</u> constructor.

Attributes

value

A value of type bytes that represents binary data. This is a read/write attribute that accepts values of type str, bytes, bytearray, array, and binary.

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8.2 Connection class

Connection class

The connection class encapsulates a database session. It provides methods for <u>creating cursors</u>, <u>type casting</u>, and <u>transaction handling</u>. Connections are created using the <u>connect()</u> module method.

- Methods
 - cursor()
 - commit()
 - rollback()
 - addtypecast()
 - cleartypecast()
 - close()
- Attributes
 - connectstring
- Exceptions

Methods

cursor()

Creates a new cursor object, which is used to manage the context of fetch operations.

Arguments

This method has no arguments.

Return value

Returns a cursor object.

commit()

Commits any pending transaction to the database.

Arguments

This method has no arguments.

rollback()

Causes the database to roll back any pending transaction.

Arguments

This method has no arguments.

Remarks

Closing a connection without first committing changes causes an implicit rollback.

addtypecast(database type|module type object|column name| description|dictionary[, Python type])

Defines a data type cast rule to use when fetching data from the cursor.

Arguments

database type

An int value that specifies the database <u>data type code</u>. You can also pass multiple data type codes in a tuple or list.

module type object

A module type object that specifies the family of the database data types.

column name

A string literal that specifies the name of the database column. You can also pass multiple string literals in a tuple or list.

description

A description object that describes the column in a rowset. You can also pass multiple

objects in a tuple or list.

dictionary

A dictionary of pairs column name: Python type that specifies individual cast rules for a set of columns. The method argument Python type can be omitted.

Python type

A Python type object that specifies the target type to which to cast the database type, or an int value which means that the column will be of type str and defines its maximum length.

Code sample

```
connection = devart.zohocrm.connect("Domain=your_zoho_domain;RefreshToken=your_zoho_domain;RefreshToken=your_zoho_domain;RefreshToken=your_zohocrm.addase columns with data type code (Zoho CRM database type) will be connection.addtypecast(, int)
# all numeric database columns will be fetched as strings
connection.addtypecast(devart.zohocrm.NUMBER, str)
# data of "column1" will be fetched as a string
connection.addtypecast("column1", str)
# data of "column2" will be fetched as `int` and data of "column3" will be fetched as a string connection.addtypecast("column2":int, "column3":50})
```

Remarks

The cast rule affects all cursors created within the connection. To define a cast rule for a particular cursor, use the addtypecast() cursor method. The type code of a database column can be obtained from the type_code attribute of the corresponding element of the description cursor attribute.

cleartypecast()

Removes all data type cast rules defined for the connection.

Arguments

This method has no arguments.

Remarks

This method doesn't remove cast rules defined for a particular cursor using the addtypecast() cursor method.

close()

Closes the connection.

Arguments

This method has no arguments.

Remarks

The connection becomes unusable after calling this method. The InterfaceError exception is raised if any operation is attempted with the connection. The same applies to all cursor objects trying to use the connection. Closing a connection prior to committing changes causes an implicit rollback.

Attributes

connectstring

A read-only attribute that returns a string literal of the form "parameter=value; parameter=value" that contains the <u>parameters</u> for the current connection.

Exceptions

The connection class provides a set of exception classes that exactly match the <u>module</u> <u>exceptions</u>. This simplifies error handling in environments with multiple connections.

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8.3 Cursor class

Cursor class

The cursor class represents a database cursor, which is used to manage the context of fetch operations. This class provides methods for executing SQL statements and operating rowsets. Cursors are created using the cursor() connection method.

- Methods
 - setinputsizes()
 - execute()
 - executemany()

- fetchone()
- fetchmany()
- fetchall()
- next()
- scroll()
- addtypecast()
- cleartypecast()
- close()
- setoutputsize()
- Attributes
 - connection
 - arraysize
 - description
 - rowcount
 - rownumber
 - lastrowid

Methods

```
setinputsizes([sizes])
```

Predefines the types of parameters for the further call to the execute*() method.

Arguments

sizes

(Optional) A sequence (list or tuple) with one item for each input parameter. The item should be a type object that defines the type of the input parameter, or an integer value specifying the maximum length of the string parameter. If the item is None, the parameter type is determined by the value provided in the execute*() method.

Remarks

Once set, the types of parameters are retained on subsequent calls to the execute*() method until the cursor is closed by calling close(). To clear the set parameter types, call the method with no arguments.

Code sample

```
cursor = connection.cursor()
# in the further call to cursor.execute() the supplied parameters will be tr
cursor.setinputsizes(int, float, 20)
```

```
execute(operation[, parameters])
```

Prepares and executes a database operation.

Arguments

operation

A string literal that specifies the database command (SQL statement) to be executed.

parameters

(Optional) A sequence (list or tuple) of values to be bound to the corresponding parameters of the operation.

Code sample

```
cursor = connection.cursor()
cursor.execute("create table test_table(column1 , column2 )")
cursor.execute("insert into test_table(column1, column2) values(:parameter1,
```

Remarks

The types of the input parameters can be pre-specified using the setinputsizes()
method. To execute a batch operation that affects multiple rows in a single operation, use the executemany() method.

```
executemany(operation[, sequence of parameters])
```

Prepares and executes a batch database operation.

Arguments

operation

A string literal that specifies the database command (SQL statement) to be executed.

parameters

(Optional) A sequence (list or tuple) of sequences of values, each of which is to be bound to the corresponding parameter of the operation.

Code sample

```
cursor = connection.cursor()
cursor.execute("create table test_table(column1 , column2 )")
cursor.executemany("insert into test_table(column1, column2) values(:paramet
```

Remarks

The types of the input parameters can be pre-specified using the setinputsizes() method. This method is significantly faster than executing the execute() method in a loop.

fetchone()

Fetches the next row of a query result set.

Arguments

This method has no arguments.

Return value

Returns a single tuple that contains values for each queried database column, or None when no more data is available.

Remarks

The <u>ProgrammingError</u> exception is raised if the previous call to the <u>execute*()</u> method didn't produce any result set, or no call was made yet.

fetchmany([size=cursor.arraysize])

Fetches the next set of rows of a query result.

Arguments

size

(Optional) The number of rows to fetch per call. If the number isn't specified, the arraysize attribute determines the number of rows to be fetched.

Return value

Returns a list of tuples for each result row. Each tuple contains values for each queried database column. An empty list is returned when no more rows are available.

Remarks

The <u>ProgrammingError</u> exception is raised if the previous call to the <u>execute*()</u> method didn't produce any result set, or no call was made yet.

fetchall()

Fetches all remaning rows of a query result.

Arguments

This method has no arguments.

Return value

Returns a list of tuples for each result row. Each tuple contains values for each queried database column. An empty list is returned when no more rows are available.

Remarks

This method returns as many rows as are left in the result set, regardless of the arraysize value. The ProgrammingError exception is raised if the previous call to the execute*() method didn't produce any result set or no call was made yet.

next()

Returns the next row from the currently executed SQL statement.

Arguments

This method has no arguments.

Return value

Returns a single tuple that contains values for each queried database column.

Remarks

This method uses the same semantics as fetchone(), except that the standard StopIteration exception is thrown if no more rows are available.

```
scroll(value[, mode='relative'])
```

Scrolls the cursor in the result set to a new position.

Arguments

value

An int value that specifies the new cursor position.

mode

(Optional) The value can be either relative or absolute. If the mode is relative (the default value), the value is taken as offset to the current position in the result set. If the mode is set to absolute, the value states an absolute target position.

Remarks

The IndexError exception is raised in case a scroll operation attempts to access an item beyond bounds of the result set. In this case, the cursor position is left unchanged.

```
addtypecast(database type|module type object|column name|
description|dictionary[, Python type])
```

Defines a data type cast rule to use when fetching data from the cursor.

Arguments

database type

An int value that specifies the database <u>data type code</u>. You can also pass multiple data type codes in a tuple or list.

module type object

A module type object that specifies the family of the database data types.

column name

A string literal that specifies the name of the database column. You can also pass multiple string literals in a tuple or list.

description

A <u>description</u> object that describes the column in a rowset. You can also pass multiple objects in a tuple or list.

dictionary

A dictionary of pairs column name: Python type that specifies individual cast rules for a set of columns. The method argument Python type can be omitted.

Python type

A Python type object that specifies the target type to which to cast the database type, or an int value which means that the column will be of type str and defines its maximum length.

Remarks

The cast rule affects only the current cursor. To define the cast rule for all cursors created within the connection, use the addtypecast() connection method. The type code of a database column can be obtained from the type_code attribute of the corresponding element of the description attribute.

Code sample

```
cursor = connection.cursor()
# all database columns with data type code (Zoho CRM database type ``) will
cursor.addtypecast(, int)
# all numeric database columns will be fetched as strings
cursor.addtypecast(zohocrm.NUMBER, str)
# data of "column1" will be fetched as a string
cursor.addtypecast("column1", str)
# data of "column2" will be fetched as `int` and data of "column3" will be feursor.addtypecast({"column2":int, "column3":50})
```

cleartypecast()

Removes all data type cast rules defined for the cursor.

Arguments

This method has no arguments.

Remarks

This method doesn't remove cast rules defined for the entire connection using the addtypecast() connection method.

close()

Closes the cursor.

Arguments

This method has no arguments.

Remarks

The cursor becomes unusable after calling this method. The <u>InterfaceError</u> exception is raised if any operation is attempted with the cursor.

setoutputsize(int size[, int column])

This method is provided for compatibility with the <u>DB API 2.0</u> specification. It currently does nothing but is safe to call.

Attributes

connection

A read-only attribute that specifies the **connection** object to which the cursor belongs.

arraysize

A read/write attribute that specifies the number of rows to fetch at a time with the fetchmany() method.

Remarks

The default value of the attribute is 1 meaning to fetch a single row at a time.

description

A read-only attribute that describes the columns in a rowset returned by the cursor.

Return value

Returns a tuple of description objects with the following attributes:

name

The name of the column in the rowset

type_code

The <u>database type code</u> that corresponds to the type of the column display_size

The actual length of the column in characters for a character column, None otherwise internal size

The size in bytes used by the connector to store the column data precision

The total number of significant digits for a numeric column, None otherwise scale

The number of digits in the fractional part for a numeric column, None otherwise null_ok

Py_True if the corresponding database column accepts NULL values, Py_False otherwise

Remarks

The attribute is None for operations that don't return rows or if no operation has been invoked for the cursor via the execute() method yet. The type_code attribute can be used in the addtypecast() method to define a data type cast rule for the corresponding column.

rowcount

A read-only attribute that specifies the number of rows that the last execute() call produced by a SELECT statement or affected by UPDATE or INSERT statements.

Remarks

The value of this attribute is -1 if no execute() call has been made on the cursor or the rowcount of the last operation cannot be determined.

rownumber

A read-only attribute that indicates the current 0-based index of the cursor in the result set.

Remarks

The next <u>fetch*()</u> method fetches rows starting with the index in the rownumber. The attribute initial value is always 0, regardless of whether the <u>execute()</u> call returned a rowset or not.

lastrowid

This read-only attribute is provided for compatibility with the <u>DB API 2.0</u> specification. It currently returns None.

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8.4 Connection pool class

Cursor class

The connection_pool class is used to manage the <u>connection pooling</u> mechanism. This class provides properties for enabling and configuring pooling.

- Properties
 - enabled
 - max_size
 - min size
 - lifetime
 - validate

Properties

enabled

Enables connection pooling.

Remarks

Set enabled to True to enable connection pooling. The default value is False.

Syntax

```
enabled = False | True
```

max size

The maximum number of connections allowed in the pool

Remarks

When the maximum number of connections in the pool is reached, new database connections will be destroyed instead of released back into the pool after you close them. The default value of max_size is 100.

If no pool ID (pool_id) is specified, the maximum number of connections is set for the default connection pool. If the pool ID is specified, the maximum number of connections is set for the pool with the given ID.

Syntax

```
max_size = int
max_size[pool_id: int] = int
```

min_size

The minimum number of connections maintained in the pool

Remarks

Set this property to a non-zero value to prevent removing all connections from the pool after they have been idle for a long time. The default value of min_size is 0.

If no pool ID (pool_id) is specified, the minimum number of connections is set for the default connection pool. If the pool ID is specified, the minimum number of connections is set for the pool with the given ID.

Syntax

```
min_size = int
min_size[pool_id: int] = int
```

lifetime

The maximum time (in milliseconds) during which a database connection will be kept in the connection pool

Remarks

The creation time of a connection is compared with the current time, and the connection is destroyed if that timespan exceeds the lifetime. If lifetime is set to 0 (by default), the lifetime of a connection is infinite.

If no pool ID (pool_id) is specified, the connection lifetime is set for the default connection pool. If the pool ID is specified, the maximum number of connections is set for the pool with the given ID.

Syntax

```
lifetime = int
lifetime[pool_id: int] = int
```

validate

Specifies whether to validate a connection when it's returned from the pool.

Remarks

If the value of validate is False, the pool will validate a connection only when it's added to the pool. If the value is True, the pool will validate a connection when it's added or drawn from the pool. The default value is False.

If no pool ID (pool_id) is specified, the validation rule is set for the default connection pool. If the pool ID is specified, the rule is set for the pool with the given ID.

Syntax

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9 Support

Support

This page describes the support options and programs available for users of Python Connector for Zoho CRM.

Support options

The following support options are available for users of Python Connector for Zoho CRM:

- Annual maintenance and support service through the Python Connector for Zoho CRM Subscription program
- Community assistance and technical support through the <u>community forum</u>.
- Advanced technical support from the product developers through the Python Connector for Zoho CRM Priority Support program.

Subscriptions

The Python Connector for Zoho CRM Subscription program is an annual maintenance and support service that provides the following benefits:

- Support through the Priority Support program
- Access to new versions of the product
- Access to nightly builds with hotfixes (on demand)
- Notifications about new product versions

Priority Support

Python Connector for Zoho CRM Priority Support is an advanced product support service from the product developers. Devart staff will provide a response to the customer via email within two business days from the date of receipt. Priority Support is available for users with an active subscription.

If you need assistance with our product, send us an email at support@devart.com with the following details:

- The license number of your product
- The version and edition of your product
- A detailed description of the issue
- (Optional) Scripts for creating and populating the database objects

If you have any questions regarding licensing or subscriptions, send us an email at sales@devart.com

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10 Licensing

Licensing

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11 Uninstall the connector

Uninstall the connector

To uninstall the connector, run the following command.

pip uninstall devart-zohocrm-connector

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